



Md Jakir Hosen

WordPress DFY Implementor & Technical Support

CONTACT ME

☎ +880 1792233331

✉ career.jakir@gmail.com

🌐 <https://jakir.pro>

📍 Dhaka, Bangladesh

TECHNICAL SKILLS

- WordPress CMS
- Technical Support
- DFY Implementor
- Customer Conversion
- Debug and Problem solving
- HTML 5, CSS3
- PHP, Javascript
- LMS, WooCommerce
- GitHub, Jira, Slack

SOFT SKILLS

- Passion for Learning new things
- Doing Remote Jobs for 5 Years+
- Excellent English writing and communication skills
- Multi-tasking

WORK EXPERIENCE

WordPress DFY & Technical Support Engineer July 2020 - Current
BuddyBoss LTD

- Creating DFY websites, inserting content, and migrating the website.
- Communicate with clients via help desk, Zoom, and Emails.
- Helps other agents with debugging and troubleshooting steps.
- Collaboration between customers and the development team
- Testing Beta Plugins and listing bugs in GitHub/Jira/Trello.
- Support sales teams in providing impactful infrastructure solutions.

WordPress Developer Aug 2017 - Jun 2020
Themeum

- WordPress Theme & Plugin Development.
- Submit Theme in WordPress.org and Themeforest.
- Testing Plugins, Review Code, and Fixing bugs.
- Provide Technical Support to the clients.

Frontend Developer 2016 - July 2017
Brainstation-23 LTD

- Checking & Improving Applications User Experience.
- Fixing bugs with CSS and Javascript conflict.
- Custom Website Design and Development.

EDUCATION

- **B.Sc. Engineering in CSE**

Bangladesh University
Completed in 2020

- **Diploma Engineering**

Naogaon Polytechnic Institute
Completed in 2015